



Solid Waste and Recycling Survey

The City's Solid Waste and Recycling Committee is conducting this survey to evaluate current services and resident knowledge of the services being provided. Your responses will help us determine the focus areas for future services and outreach priorities. Please take <https://www.surveymonkey.com/r/SolidWasteServices>.

If you have any questions, please call the City at (407) 851-7730, email hpeacock@belleislefl.gov or mail your completed survey to City Hall 1600 Nela Avenue, Belle Isle, FL 32809. The deadline for submittals is April 12th, 2020. Thank you for your participation.

How does your household place on recycling?

___ We don't recycle ___ We recycle sometimes ___ We recycle all the time

2. How does your household place on recycling?

___ Put in

3. How many times per week does your household recycle?

___ Tuesday and Thursday

___ 1

4. The City provides curbside recycling services.

___ wheeled cart

If No, why?

5. If you would like to see more recycling services, what would you like to see?

___ 65 gallons

6. Please rate your satisfaction with the following services.

1 Curbside recycling

2 Yard waste recycling

3 Household hazardous waste recycling

4 Waste hauler website/phone #

THE RESULTS ARE IN!



Solid Waste and Recycling Survey Total of 280 responses

Survey participants were asked several questions on different aspects of our Solid Waste & Recycling Services and identified their top day-to-day needs and priorities.

7. Please rate your satisfaction with the following services.

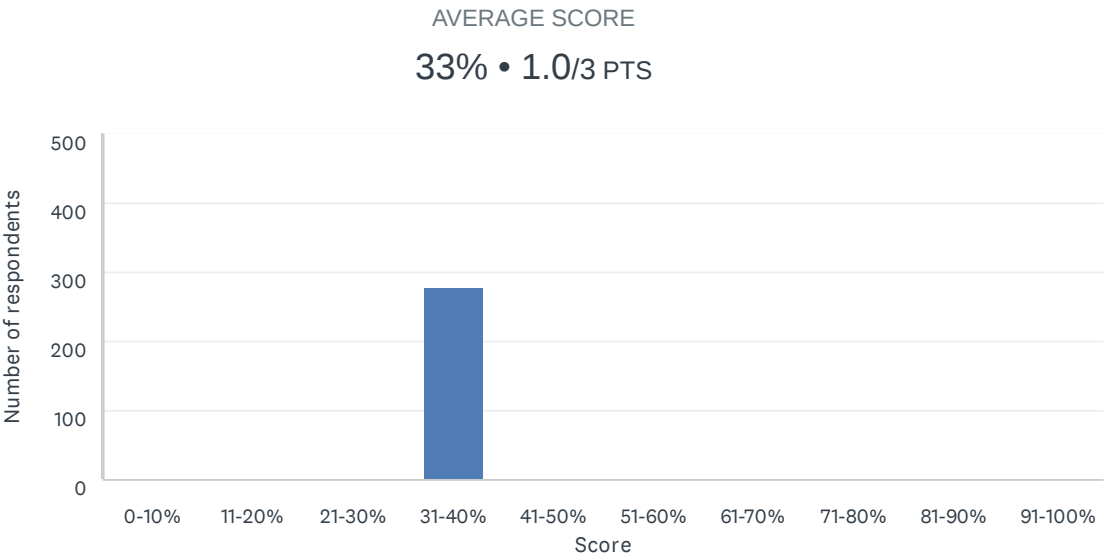
		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1	Materials accepted at the curb						
2	Household battery recycling						

8. Before answering this survey, were you aware the City has a Solid Waste and Recycling Committee?

___ Yes

___ No

Quiz Summary



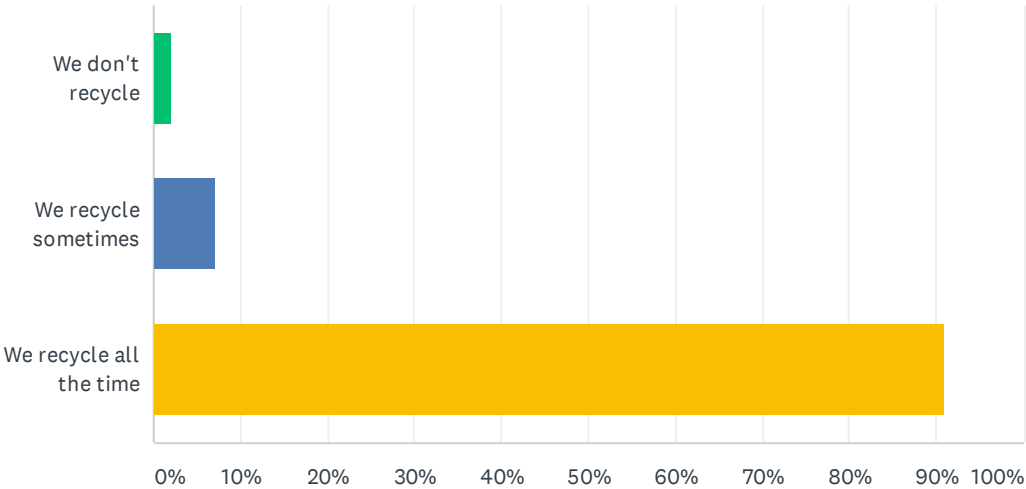
STATISTICS		
Lowest Score	Median	Highest Score
33%	33%	67%
Mean: 33%		
Standard Deviation: 2%		

Question Ranking

QUESTIONS (1)	DIFFICULTY	AVERAGE SCORE
Q1 How much emphasis does your household place on recycling?	1	33%

Q1 How much emphasis does your household place on recycling?

Answered: 280 Skipped: 0

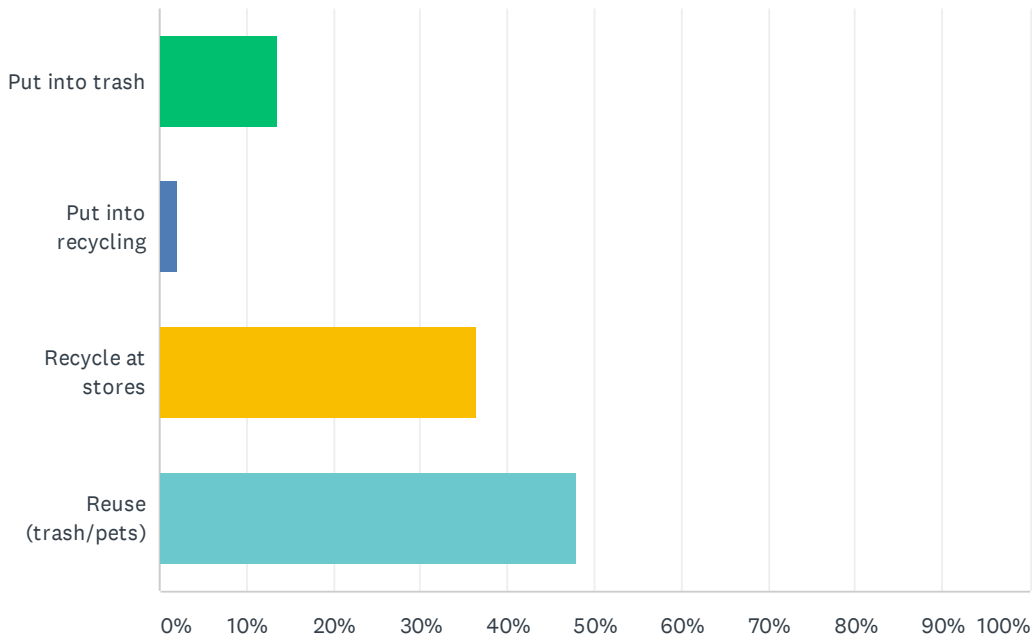


QUIZ STATISTICS			
Percent Correct 0%	Average Score 1.0/3.0 (33%)	Standard Deviation 0.06	Difficulty 1/1

ANSWER CHOICES	SCORE	RESPONSES	
✓ We don't recycle	1/3	2.14%	6
✓ We recycle sometimes	1/3	7.14%	20
✓ We recycle all the time	1/3	91.07%	255
Total Respondents: 280			

Q2 How does your household dispose of plastic shopping bags at your home?

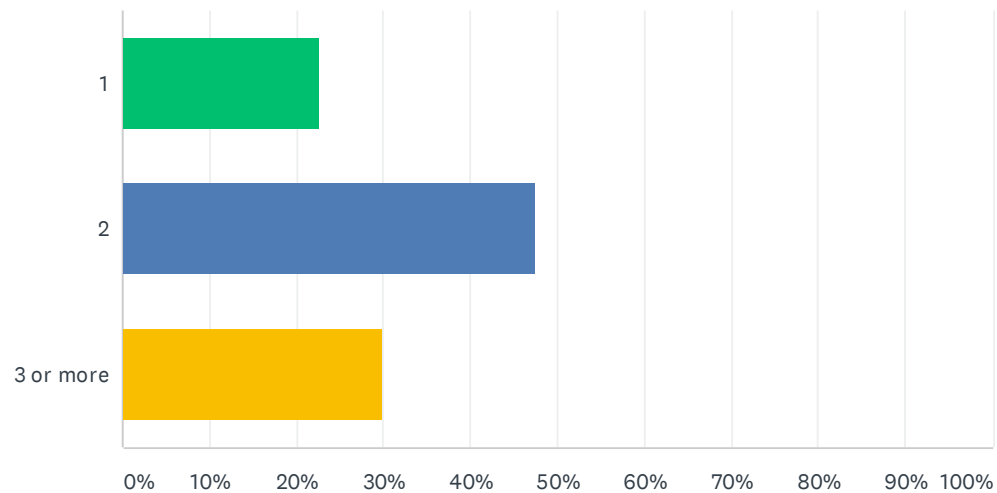
Answered: 280 Skipped: 0



ANSWER CHOICES	RESPONSES	
Put into trash	13.57%	38
Put into recycling	2.14%	6
Recycle at stores	36.43%	102
Reuse (trash/pets)	47.86%	134
TOTAL		280

Q3 How many cans/bags of trash, excluding yard waste and recycling, do you put out on a weekly basis (total for both Tuesday and Friday)?

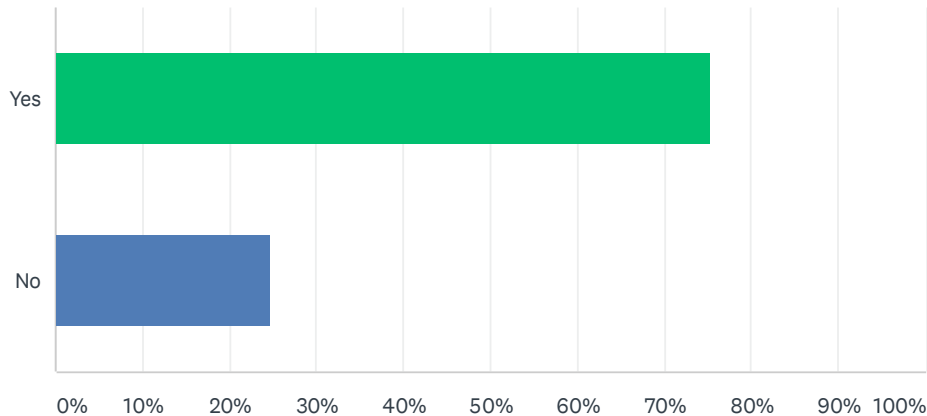
Answered: 280 Skipped: 0



ANSWER CHOICES	RESPONSES	
1	22.50%	63
2	47.50%	133
3 or more	30.00%	84
TOTAL		280

Q4 The City presently provides a wheeled cart for recycling (green/yellow cart). Would you also accept to use a wheeled cart for Tuesdays and Fridays trash?

Answered: 280 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	75.36%	211
No	24.64%	69
TOTAL		280

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#	OTHER: IF NO, WHY NOT:	DATE
1	i have one green yellow cart now for wednesday	4/24/2020 10:40 AM
2	too heavy dont really need it	4/24/2020 10:30 AM
3	too big no room	4/24/2020 10:12 AM
4	I have very little to dispose	4/24/2020 9:57 AM
5	please	4/24/2020 9:41 AM
6	i dont need a can that large and more difficult for m to handle - 95 yrs old	4/24/2020 9:38 AM
7	cart is too big for my use. I am 88 years old	4/24/2020 9:36 AM
8	we have one	4/24/2020 9:29 AM
9	not for more money	4/24/2020 9:27 AM
10	no place to store it- dont have much trash	4/24/2020 9:17 AM
11	too big and heavy for me to move- weak muscles	4/24/2020 9:15 AM
12	i just fill 2 light weight	4/24/2020 9:03 AM
13	already have the kind like recycle cart	4/24/2020 8:58 AM
14	have our own wheeled can	4/24/2020 8:56 AM
15	they are too bug for our needs and too big for elderly to handle. it would take us 3 weeks to fill one up	4/24/2020 8:51 AM
16	too little trash- 1/2 bag	4/24/2020 8:33 AM
17	not enough for 2	4/24/2020 8:19 AM
18	because if you had something too big for the can it would not be picked up	4/24/2020 8:01 AM
19	just not as large as recycle and no cost	4/24/2020 7:46 AM
20	Do not want additional charge for this	4/24/2020 7:36 AM
21	cart too big; do not need cart	4/23/2020 7:06 PM
22	would need more than 1 can	4/17/2020 9:22 PM
23	I have a wheeled cart for trash.	4/16/2020 5:21 PM
24	Have one already	4/15/2020 5:00 PM
25	if you provide, then yes.	4/15/2020 12:18 PM
26	If given more than one.	4/15/2020 10:36 AM
27	Would like to be able to still put out extra cans, if necessary and have them picked up	4/15/2020 8:41 AM
28	Already have cans for this purpose and it would be wasteful to throw them away since I have no other place to store them, except outside which our HOA would frown upon.	4/14/2020 4:48 PM
29	On occasion we have more than two cans a week	4/14/2020 7:29 AM
30	Unless they will accept odd shaped items outside of the box also	4/14/2020 7:05 AM
31	Have one	4/14/2020 2:17 AM
32	I like my trash cans.	4/13/2020 9:50 PM
33	I don't want to Pay for a trashcan via a Tax increase	4/13/2020 9:38 PM
34	storage space	4/13/2020 9:20 PM
35	I don't want to be limited to 1 can for trash and the like.. End of story..	4/13/2020 9:15 PM
36	Already bought one, and the garbage company has never taken away the old one even when I	4/13/2020 8:11 PM

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	have placed a not begging them to take it...	
37	My family typically has 1 bag of trash on Tuesdays and Fridays so we only place the bag on the curb. No need for a wheeled trashcan for 1 bag at a time.	4/13/2020 8:07 PM
38	Already have a trash can	4/13/2020 7:47 PM
39	It's too large for me to operate	4/13/2020 7:22 PM
40	We have plenty of trash receptacles. Thank you.	4/13/2020 7:06 PM
41	Would we have to get rid of the ones we have? Seems wasteful to have to throw them away. Also costly for the city to provide.	4/13/2020 6:56 PM
42	Have our own.	4/13/2020 4:41 PM
43	I travel for a living and would not be here to put away.	4/13/2020 3:11 PM
44	only for recycle items	4/12/2020 11:58 AM
45	Too heavy for homeowner and waste pickup	4/11/2020 2:01 PM
46	Too bulky. 2 cars in garage plus recycle bin. Another bin that size will not fit. As it is I don't like that the Recycle Bin was forced on us without knowing about it. Not cool BI.	4/10/2020 6:21 PM
47	they are to large & no room in the garage. I have to look at neighbors cans on sides of their homes & in front of garages. Large eyesore	4/9/2020 11:25 AM
48	as long as we can add additional carts if needed	4/9/2020 11:19 AM
49	THIS IS GREATLY NEEDED!	4/9/2020 8:31 AM
50	too big, cost tax dollars	4/9/2020 7:23 AM
51	Too Big	4/8/2020 1:53 PM
52	they are too big and heavy to wheel around...perhaps something smaller and easier for elderly to use	4/8/2020 1:06 PM
53	I already have one!	4/8/2020 10:59 AM
54	I have 4 other trash cans - I don't need any more!	4/7/2020 7:31 PM
55	I want the option to add more cans when I have more trash	4/6/2020 6:44 PM
56	I have one already. It is handy.	4/6/2020 5:03 PM
57	already have one	4/6/2020 4:41 PM
58	Not enough space to store	4/6/2020 3:31 PM
59	hard to clean and find storage for	4/6/2020 3:14 PM
60	I do not have enough trash	4/6/2020 11:50 AM
61	Needs to be attractive. Current yellow/green cart is UGLY.	4/5/2020 10:53 PM
62	If I don't fit everything in, it won't get taken.	4/5/2020 7:03 PM
63	don't put out enough trash	4/5/2020 6:06 PM
64	Not enough trash. The cart takes up too much room.	4/5/2020 5:46 PM
65	Too big for garage and citizens should receive a reduced rate	4/5/2020 4:20 PM
66	It's too big for me..cannot reach the bottom nor drive it well	4/5/2020 3:04 PM
67	Little waste, cart too big, awkward	4/5/2020 1:52 PM
68	Too hard to use (heavy/awkward) HATE the one we have now	4/5/2020 1:38 PM
69	Wheeled cart is convenient, however the hauler has a totally illogical mandate that crews do NOT touch/empty green recycle containers on any day except Weds. A container is a container, regardless of color. If we place only yard waste in green container (or any other color container)	4/5/2020 12:00 PM

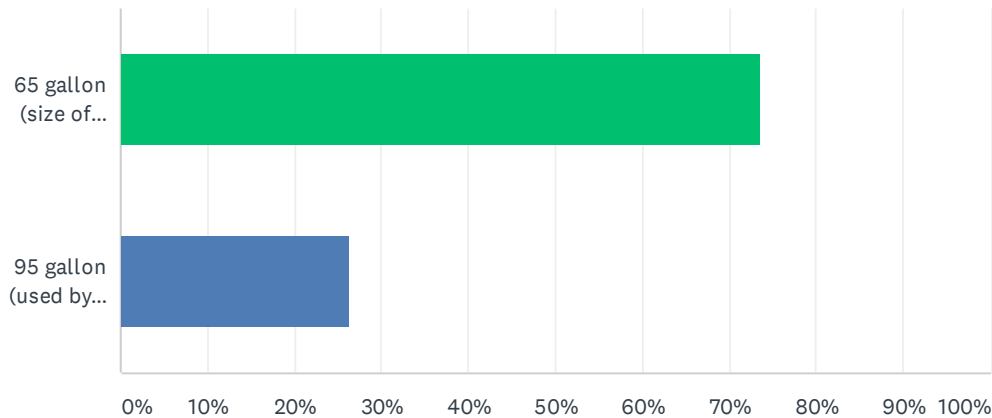
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for Monday pickup, then the hauler should empty ALL containers containing yard waste, regardless of shape or color.

70	Just bought expensive trash cans!	4/5/2020 9:32 AM
71	Not enough trash to fill it. Usually just put 1 bag out.	4/4/2020 2:50 PM
72	Storage space; We would never fill it; if we put it out, we have to bring it back in	4/4/2020 10:00 AM
73	already have enough cans	4/4/2020 8:36 AM
74	We can't roll out a big cart	4/3/2020 10:02 PM
75	1 kitchen bag/2 weeks. Don't need cart	4/3/2020 4:05 PM
76	We already have our own wheeled cart	4/3/2020 4:00 PM

Q5 If you would accept a wheeled cart for your Tuesday and Friday trash, what size would you prefer?

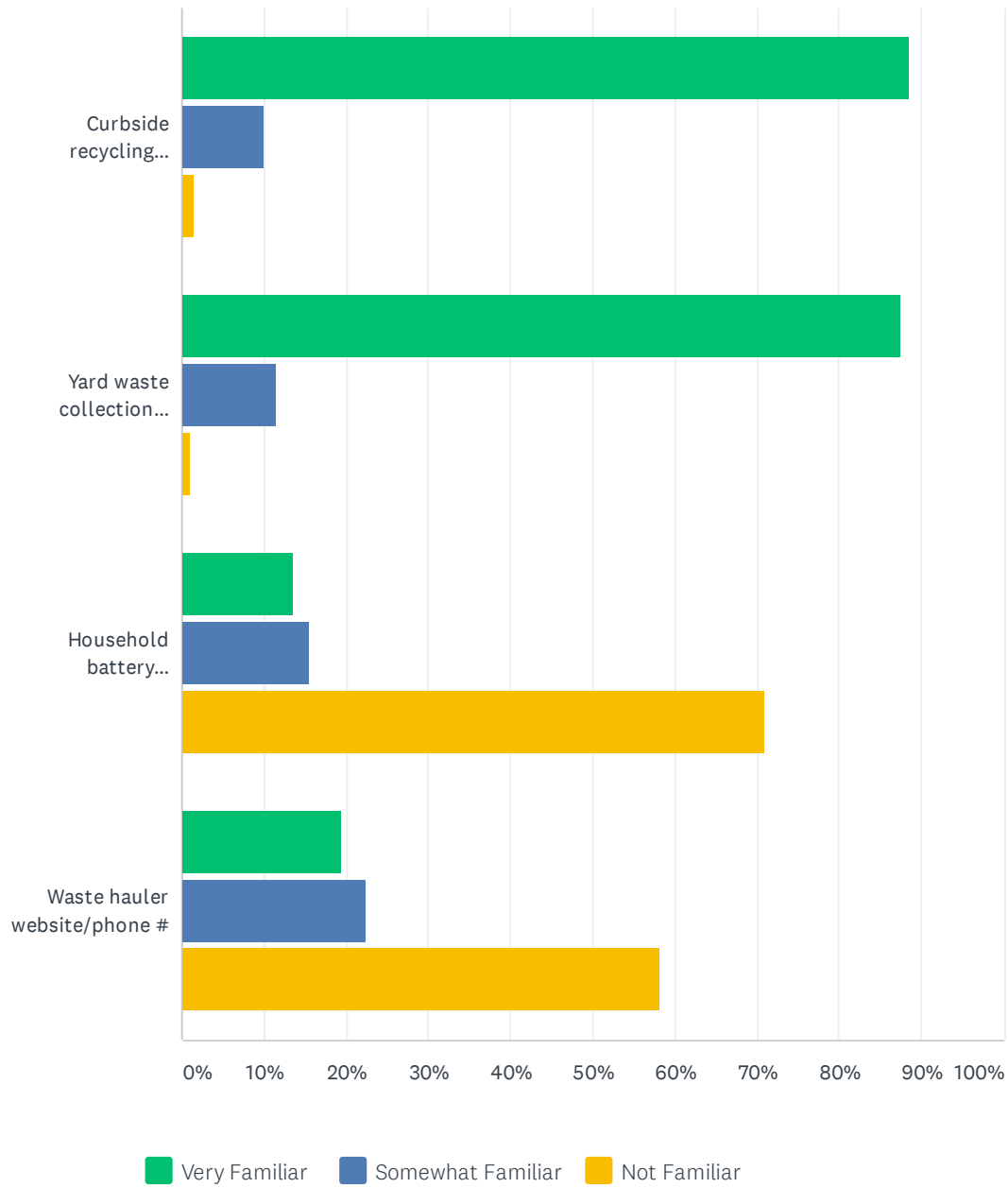
Answered: 280 Skipped: 0



ANSWER CHOICES	RESPONSES	
65 gallon (size of recycling cart)	73.57%	206
95 gallon (used by Orlando/Orange County)	26.43%	74
TOTAL		280

Q6 Please rate your familiarity with the following services currently provided.

Answered: 280 Skipped: 0

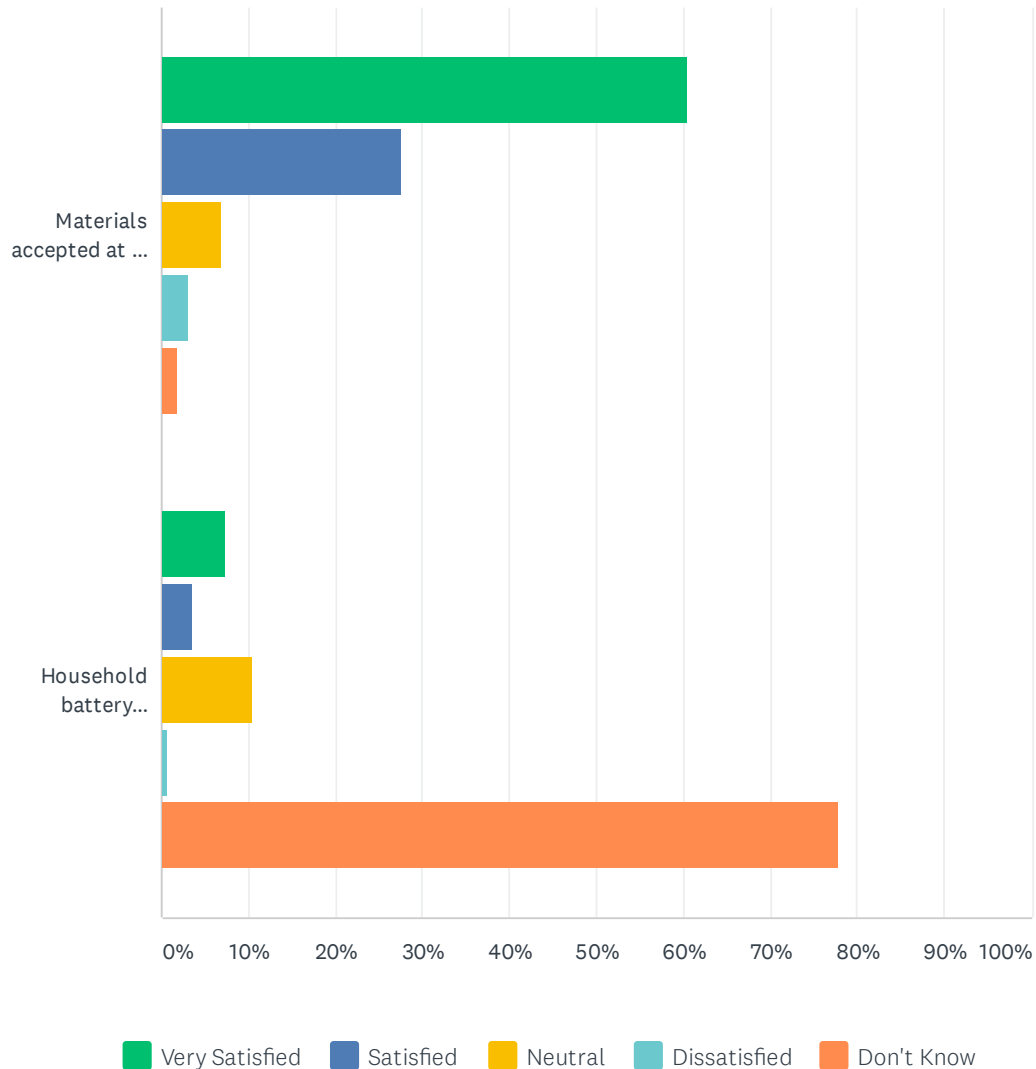


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	VERY FAMILIAR	SOMEWHAT FAMILIAR	NOT FAMILIAR	TOTAL	WEIGHTED AVERAGE
Curbside recycling services	88.49% 246	10.07% 28	1.44% 4	278	1.13
Yard waste collection services	87.50% 245	11.43% 32	1.07% 3	280	1.14
Household battery recycling	13.67% 38	15.47% 43	70.86% 197	278	2.57
Waste hauler website/phone #	19.49% 54	22.38% 62	58.12% 161	277	2.39

Q7 Please rate your satisfaction with the following services.

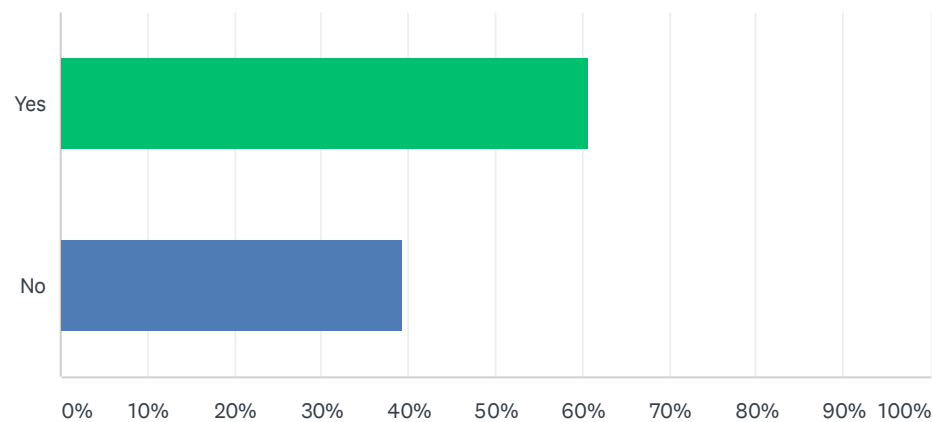
Answered: 280 Skipped: 0



	VERY SATISFIED	SATISFIED	NEUTRAL	DISSATISFIED	DON'T KNOW	TOTAL	WEIGHTED AVERAGE
Materials accepted at the curb	60.43% 168	27.70% 77	6.83% 19	3.24% 9	1.80% 5	278	1.58
Household battery recycling	7.25% 20	3.62% 10	10.51% 29	0.72% 2	77.90% 215	276	4.38

Q8 Before answering this survey, were you aware that the City has a Solid Waste and Recycling Committee?

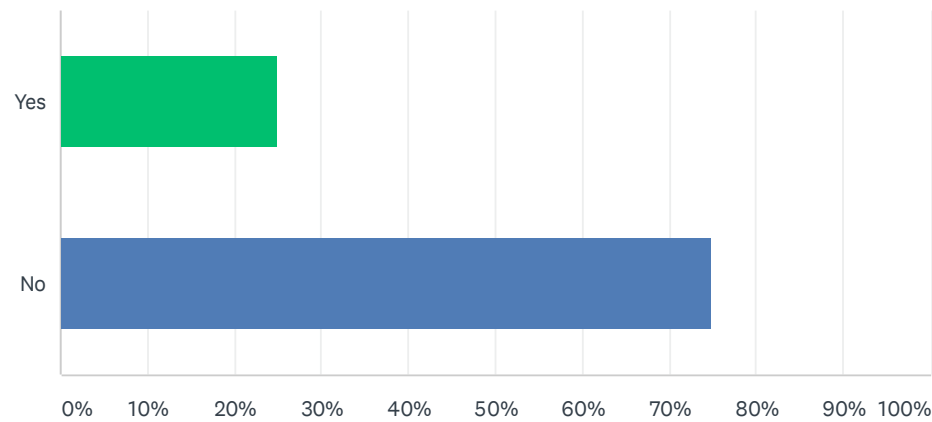
Answered: 275 Skipped: 5



ANSWER CHOICES		RESPONSES	
Yes		60.73%	167
No		39.27%	108
TOTAL			275

Q9 Do you know when and where the Solid Waste and Recycling Committee members meet?

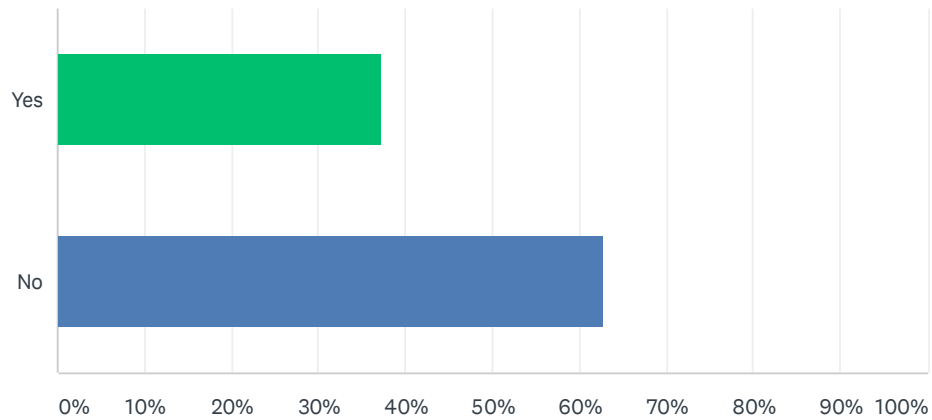
Answered: 280 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	25.00%	70
No	75.00%	210
TOTAL		280

Q10 Do you know how to contact Solid Waste and Recycle Committee members to share suggestions and complaints?

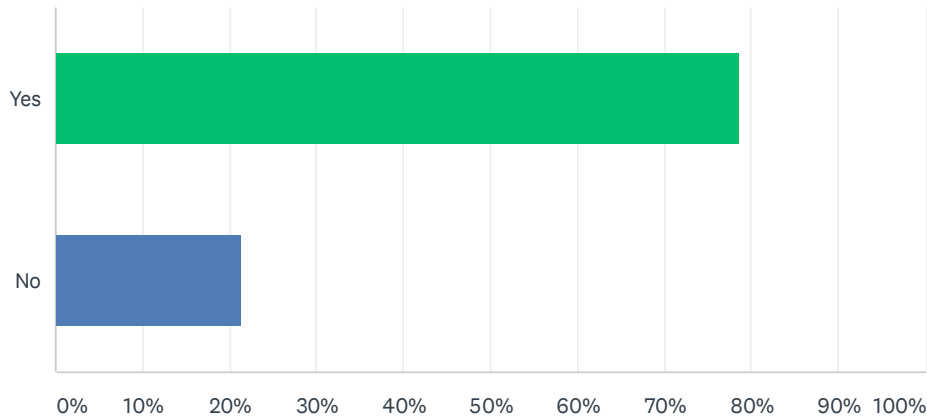
Answered: 279 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	37.28%	104
No	62.72%	175
TOTAL		279

Q11 Have you seen or heard any public service announcements, brochures, or other promotional media about trash and recycling in Belle Isle?

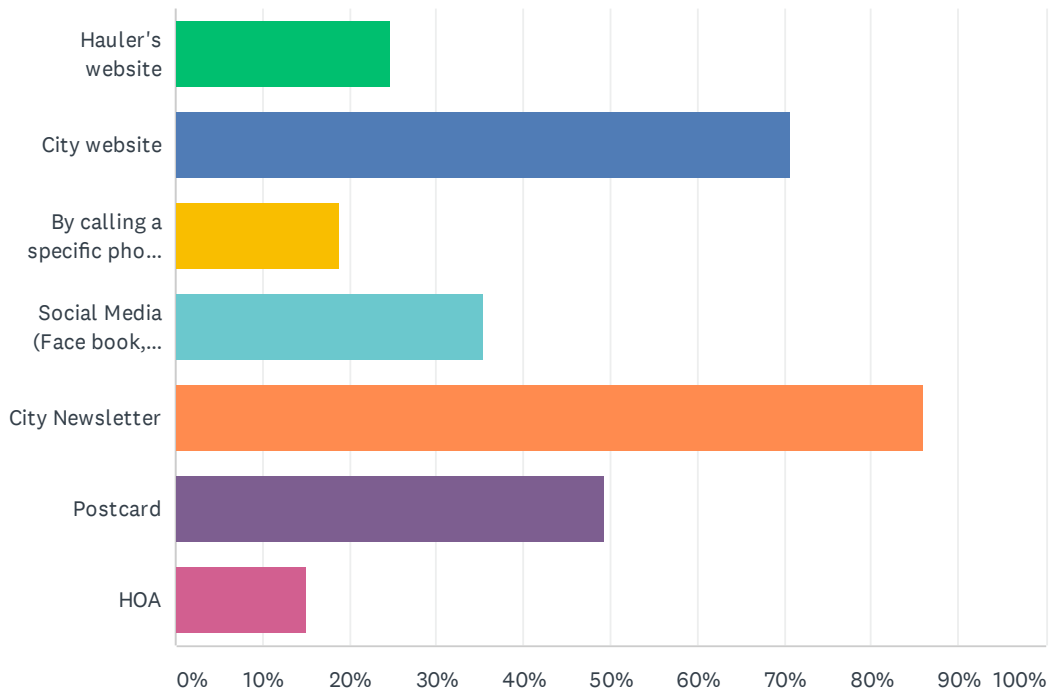
Answered: 280 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	78.57%	220
No	21.43%	60
TOTAL		280

Q12 Which THREE of the following sources would you MOST PREFER to receive information about solid waste and recycling services?

Answered: 280 Skipped: 0



ANSWER CHOICES	RESPONSES	
Hauler's website	24.64%	69
City website	70.71%	198
By calling a specific phone number	18.93%	53
Social Media (Face book, E-Alerts)	35.36%	99
City Newsletter	86.07%	241
Postcard	49.29%	138
HOA	15.00%	42
Total Respondents: 280		

Q13 What additional waste or recycling services do you think should be provided by the City?

Answered: 164 Skipped: 116

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#	RESPONSES	DATE
1	nothing comes to mind	4/24/2020 10:44 AM
2	seems like plastic bags should be allowed for yard trash. some have workers open them and then put yard waste in truck	4/24/2020 10:30 AM
3	I dont think Orlando Sentinel should be allowed to litter our city with plastic wrapped ads	4/24/2020 10:28 AM
4	hazardous waste like paint cans	4/24/2020 10:23 AM
5	old paint disposal	4/24/2020 10:15 AM
6	occasional hazardous waste recycle	4/24/2020 10:09 AM
7	I am glad to fins out about alkaline battery recycling, I had a box full I had been keeping in the garage.	4/24/2020 9:43 AM
8	small items we currently take to the landfill such as paint	4/24/2020 9:41 AM
9	none	4/24/2020 9:36 AM
10	need more public education on which plastics to recycle, labels on or off, plastic coated paper. Brief video clips on local news channels especially about plastic types	4/24/2020 9:34 AM
11	happy with services provided	4/24/2020 9:31 AM
12	none unless city contractor provides a separate invoice to customer to remove appliances or other large items not covered by existing contract	4/24/2020 9:25 AM
13	none	4/24/2020 9:20 AM
14	drugs and periodic paper shredding	4/24/2020 9:13 AM
15	chemical	4/24/2020 9:10 AM
16	used cans some with paint	4/24/2020 8:58 AM
17	Schedule a day for collecting hazardous materials such as batteries paint, kitchen chemicals etc	4/24/2020 8:56 AM
18	nothing- everything is fine	4/24/2020 8:51 AM
19	How do we dispose of empty or almost empty paint cans and other materials. There should be a drop off or a time once a quarter where the company picks these items up	4/24/2020 8:40 AM
20	occasional paint/hazardous material pick up	4/24/2020 8:15 AM
21	wheeled carts/cans for waste/garbage	4/24/2020 8:12 AM
22	plastic bags and styrofoam	4/24/2020 8:12 AM
23	I think they have most of it covered. They do a good job	4/24/2020 8:01 AM
24	Jan-Mar newsletter City Manager stated "Australian Co never had this much waste in their Country" Being a southern girl I took offense. Like a northern saying "that's not how we do it up there" well go home!	4/24/2020 7:46 AM
25	not sure what else is available	4/24/2020 7:40 AM
26	no other	4/24/2020 7:36 AM
27	The current services are sufficient. I'd just like to see some assurance that recyclables are actually being recycled.	4/24/2020 7:32 AM
28	Compost bins Or pick-up of non-meat kitchen scraps	4/19/2020 4:19 PM
29	None	4/19/2020 1:36 PM
30	No other. Current services are good.	4/18/2020 10:34 PM
31	Old electronics.	4/16/2020 8:08 PM
32	I would love to see a food waste recycling system set-up utilizing Harvest Power or a	4/16/2020 7:47 PM

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commerical composter like Compost USA. I have a home composter but it cannot handle what my small family produces and I don't believe many of my neighbors compost which means the majority of food waste is going to landfill and creating methane. I think our recycling contract handles quite a bit considering the current climate of the recycling industry. Keeping glass included in mixed recycling is incredibly important to me even though I know it is not worth much. I would be willing to separate glass from the single stream to ensure it is recycled. Having a soft plastic drop off more locally would be great but taking it to Publix is at least an option. Styrofoam recycling would be great too. I'd like to know more about alkaline battery recycling being offered.

33	I do not no at this time.	4/16/2020 5:21 PM
34	More bulk accepted weekly	4/16/2020 10:18 AM
35	N/A	4/16/2020 8:57 AM
36	All kinds of light bulbs.	4/15/2020 10:10 PM
37	None	4/15/2020 8:34 PM
38	hazardous household waste	4/15/2020 4:59 PM
39	Other Household Hazardous waste such as chemicals?	4/15/2020 2:31 PM
40	Occasional Hazardous Waste Days ie paint, oil, solvents etc	4/15/2020 1:39 PM
41	Composting, city garden	4/15/2020 12:38 PM
42	We need to have the electronic, yard-household chemical and paint waste pick up maybe twice a year like we have had in the past that the county oversaw.	4/15/2020 12:11 PM
43	Unsure	4/15/2020 10:51 AM
44	None.	4/15/2020 8:41 AM
45	N/A	4/14/2020 6:50 PM
46	chemicals, old paints, old electronics like computers, monitors, tvs, etc..	4/14/2020 5:37 PM
47	Hazardous waste - infrequently like once a month or quarter	4/14/2020 5:10 PM
48	none	4/14/2020 4:26 PM
49	Hazardous waste	4/14/2020 1:00 PM
50	I think the city should require all residents use a trash can. Some of my neighbors set out their trash in bags (not in a trash container). This is unsanitary and a city provided trash container would help alleviate this problem.	4/14/2020 10:33 AM
51	haz materials, paint, oils, etc	4/14/2020 10:14 AM
52	I wish we could put yard waste in contractor bags. After working in the yard on a weekend, all of my trash cans are filled and the paper bags are difficult to fill and haul to curb. I don't like keeping all these old trash cans around my house just for yard waste (looks trashy).	4/14/2020 10:07 AM
53	none	4/14/2020 8:50 AM
54	None	4/14/2020 7:29 AM
55	more days a year for hazardous waste like paint, oil, car batteries, ect.	4/14/2020 7:05 AM
56	None	4/14/2020 6:49 AM
57	more details about what is and what is not accepted in the recycle bins	4/14/2020 6:26 AM
58	Consolidate to 3 days Allow yard waste in plastic bags	4/14/2020 4:00 AM
59	Inform the public why recycling is important. The latest newsletter did a great job outlining recycling guidelines. Partner with Special Events Committee to host local events to engage the public (after virus passes).	4/13/2020 11:18 PM
60	No	4/13/2020 10:01 PM

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61	Paint and chemical pick up.	4/13/2020 9:50 PM
62	all inclusive recycling without so many restrictions like the current one	4/13/2020 9:38 PM
63	Na	4/13/2020 9:33 PM
64	None	4/13/2020 9:28 PM
65	none	4/13/2020 9:20 PM
66	None	4/13/2020 9:15 PM
67	You want to come clean my house once a week? Once a month paint dropoff/electronics for stuff like that would be great..	4/13/2020 9:15 PM
68	NA	4/13/2020 9:03 PM
69	Periodic paint, solvent, gas or other type waste.	4/13/2020 8:51 PM
70	Do not know	4/13/2020 8:11 PM
71	E-waste disposal such as old devices and florescent bulbs, perhaps a drop box for these items near city hall?	4/13/2020 8:07 PM
72	electronic waste days	4/13/2020 8:05 PM
73	None	4/13/2020 8:03 PM
74	None. The most important for us is having a bin for the trash, similar to the recycling bin.	4/13/2020 7:51 PM
75	None	4/13/2020 7:50 PM
76	Encouraging composting in community.	4/13/2020 7:47 PM
77	No ideas	4/13/2020 7:25 PM
78	More frequent Heavy day	4/13/2020 7:23 PM
79	None	4/13/2020 7:19 PM
80	None. Happy with what we have	4/13/2020 7:16 PM
81	NA	4/13/2020 7:16 PM
82	You're doing a great job now. Keep it up!	4/13/2020 7:06 PM
83	Small construction pick up. Limited to weight.	4/13/2020 7:04 PM
84	Need earth day drop off again. Paint/oil and battery disposal Maybe a REUSE ad campaign.	4/13/2020 6:56 PM
85	E- waste recycling, at least 2 times a year	4/13/2020 6:53 PM
86	?	4/13/2020 4:41 PM
87	na	4/13/2020 3:11 PM
88	expanded recycling mix	4/13/2020 2:38 PM
89	Semi Annual or Annual Hazardous Waste, Quarterly Paper Shredding for recycling event.	4/13/2020 1:27 PM
90	Take plastic bags.	4/13/2020 12:38 PM
91	An easy way to find out if odd things, such as Tetra-Pak containers, are recyclable. We're lazy, but we have good intentions.	4/12/2020 2:02 PM
92	List of acceptable/non-acceptable large objects acceptable for pickup, such as appliances.	4/11/2020 2:20 PM
93	Drug and medicine disposal and one day project for deposit of large items	4/11/2020 2:01 PM
94	recycle plastic bags	4/11/2020 9:53 AM
95	Plastic shopping bags. All plastics.	4/10/2020 6:21 PM
96	Hazardous material disposal (paint, old gas, etc.)	4/10/2020 2:47 PM
97	Compost	4/9/2020 6:04 PM

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98	Hazardous waste (paint)	4/9/2020 5:32 PM
99	bulk items, paint & battery pickup designated day	4/9/2020 12:52 PM
100	acceptance of more recyclables.	4/9/2020 11:25 AM
101	Maybe an additional day for recycling - everyone seems to have so much recycling out for that one day	4/9/2020 11:19 AM
102	Bulk Yard Trash pickup by appointment using a claw grapple to make it easier on a weekly basis to dispose of yard trash without having to place everything in a bag or can. Other areas do this and it seems to help greatly. The claw grapple truck would also make for disposing of larger items on Friday easier....	4/9/2020 8:31 AM
103	I don't know how recycling is done once it is picked up from my home, but maybe separate bins for paper vs plastic & glass. I want to be efficient in recycling properly.	4/9/2020 7:44 AM
104	monthly or quarterly Haz-Mat pick up. (paint, pesticides, chemicals)	4/9/2020 7:23 AM
105	all hazardous waste	4/8/2020 3:03 PM
106	question 5 would not let me submit without an answer...your choices for containers are too big and too heavy for an older person especially when full of trash	4/8/2020 1:06 PM
107	I think they've got us covered but it feels like we put stuff out every day. We wish we could combine some stuff so there aren't trash cans out almost every day.	4/8/2020 12:14 PM
108	More than 1 large item per week. We are paying the same annual fee for trash service yet less is being picked up. Why didn't the annual cost go down if JJ is taking less large waste?	4/8/2020 11:36 AM
109	none	4/8/2020 10:59 AM
110	N/A	4/8/2020 8:13 AM
111	Paint and hazardous waste	4/7/2020 7:31 PM
112	Hazorous waste like paint, pestizides, and electronics.	4/7/2020 12:28 PM
113	once a month, on a specific day of the week garbage pick of bulk, large item or items (clean out the clutter) (spring cleaning) (garage cleaning) or similar type of clean up items that residents wouldn't normally put into household garbage.	4/7/2020 11:02 AM
114	95 gallon yard waste can	4/7/2020 10:18 AM
115	n/a	4/7/2020 8:50 AM
116	Hazard waste-annual pick-up	4/7/2020 8:08 AM
117	electronics copper	4/6/2020 10:27 PM
118	Hazardous waste event	4/6/2020 6:44 PM
119	I'm happy with the current recycling options. Personally I think we only need one weekly trash pick up too.	4/6/2020 5:03 PM
120	na	4/6/2020 4:41 PM
121	I think the hauler should accept yard waste in large plastic bags if left untied and empty them just as they would with a barrel. Putting bags to the side that they can dispose of separately . This is done in other places. When major yard clean up is happening no one has enough yard waste barrels to use barrels only and at times going to buy compost bags is not easy and the cost is much higher than plastic yard waste bags. Instead we end up leaving our yard waste in plastic bags to be picked up on regular trash day often.	4/6/2020 4:20 PM
122	They do great already!	4/6/2020 2:47 PM
123	I think residents need to be made more aware of recycling procedures (what is OK, what is not), and the new yard trash regulations (NO plastic bags!!!)	4/6/2020 2:36 PM
124	paint and motor oil	4/6/2020 1:50 PM
125	Nothing more at this time	4/6/2020 1:38 PM

Solid Waste & Recycling Survey

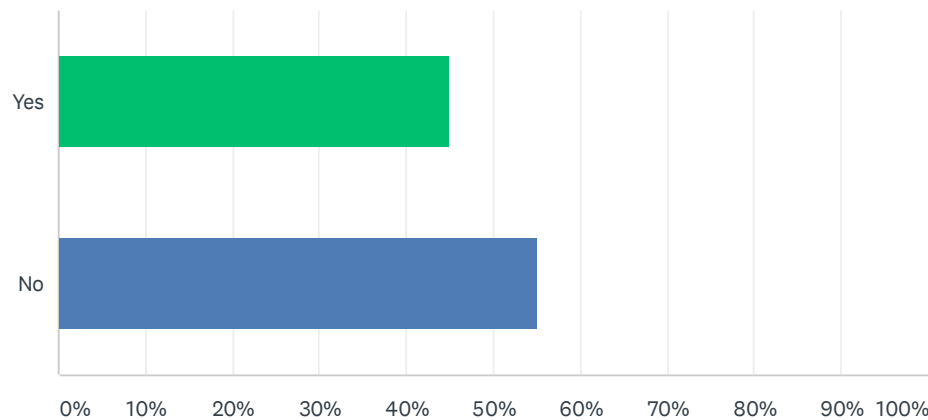
126	There needs to be a way to recycle plastic bags!!	4/6/2020 10:27 AM
127	LED and Fluorescent bulbs	4/6/2020 9:16 AM
128	easier yard waste, no bags makes it difficult	4/6/2020 6:44 AM
129	Pick up yard waste in plastic bags. Recycle the plastic bags.	4/5/2020 10:53 PM
130	None	4/5/2020 8:50 PM
131	N/A	4/5/2020 7:03 PM
132	Paint, mercury, lithium batteries	4/5/2020 4:20 PM
133	Large item pick up with a crane like some cities do...such as Fort Pierce	4/5/2020 3:16 PM
134	4/5/2020 3:04 PM
135	All household items including: refrigerators & their freon, lightbulbs-all types, electronics, old paint & household chemical cans & bottles	4/5/2020 2:54 PM
136	Reward or recognition for residential low waste - high recycle rate. Do not make it "easier" to throw out more!	4/5/2020 1:52 PM
137	More reasonable recycling standards... get rid of the HUGE cans	4/5/2020 1:38 PM
138	dispensing old paint	4/5/2020 12:37 PM
139	Electronics and hazardous chemicals. This could be quarterly or semiannually.	4/5/2020 12:07 PM
140	How to dispose of paint chemicals etc	4/5/2020 11:23 AM
141	N/a	4/5/2020 9:32 AM
142	Paint, TV/Electronics/Computer	4/4/2020 3:07 PM
143	None	4/4/2020 2:50 PM
144	Every trash day as I drove through Belle Isle I see NUMEROUS random trash cans at the curb. Having a city issued trash can like the recycling one would make everything more uniform and easier. I get that there are elderly people in belle isle and the argument against the large wheeled trash cans, but there are also young families as well. Plus you don't have to fill the thing up before you put it by the curb. They aren't heavy. In fact many of the elderly people have trash cans that don't even have wheels! So they are dragging these things to the curb.	4/4/2020 2:34 PM
145	This is also an answer to Question #14 seems you should tightly control existing budget and strive to hold it and seek out additional creative ideas/economies of scale to drive costs lower	4/4/2020 1:59 PM
146	None I can think of	4/4/2020 12:31 PM
147	None	4/4/2020 11:15 AM
148	Paint, oil, household chemical waste	4/4/2020 11:04 AM
149	Electronics (tv, PC, printer, etc) and hazardous waste (paint, household chemicals, oil, etc.)	4/4/2020 10:00 AM
150	none	4/4/2020 8:36 AM
151	Plastic bags	4/4/2020 8:16 AM
152	Help for disabled seniors picking up trash doorside	4/3/2020 10:02 PM
153	occasional hazardous waste pickup	4/3/2020 8:42 PM
154	we liked the old recycling where you could recycle everything, not limited items. We also don't understand the yard waste in plastic bags not being picked up.	4/3/2020 8:17 PM
155	Fire extinguisher recycling.	4/3/2020 7:53 PM
156	I can't think of any	4/3/2020 6:04 PM
157	We're good	4/3/2020 4:37 PM
158	Hazardous material pickup once in awhile. Monthly or biyearly.	4/3/2020 4:13 PM

Solid Waste & Recycling Survey

159	Can't think of any.	4/3/2020 4:05 PM
160	Paper shredding at least on a quarterly basis.	4/3/2020 4:00 PM
161	More than sufficient currently	4/3/2020 3:17 PM
162	Paint cans, rechargeable batteries	4/3/2020 2:32 PM
163	an easier way to drop off unused paint,and other hazardous material	4/3/2020 1:05 PM
164	I would love to use a provided, wheeled cart (like the provided recycling one) for trash service as well.	4/3/2020 10:44 AM

Q14 Would you oppose allocating additional funds from the City budget to pay for additional trash or recycling services

Answered: 280 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	45.00%	126
No	55.00%	154
TOTAL		280

Q15 Do you have any other comments that you would like the Solid Waste and Recycling Committee to review?

Answered: 157 Skipped: 123

Solid Waste & Recycling Survey

#	RESPONSES	DATE
1	i was unable to connect to the website on the front of the survey for the responses	4/24/2020 10:38 AM
2	would like to know how to dispose of battery and paint	4/24/2020 10:34 AM
3	love the new recycling program includes so much more than previously. Keep it up	4/24/2020 10:30 AM
4	we never knew about battery recycling. i must have missed it but I would appreciate if rules on it would be published	4/24/2020 10:23 AM
5	no	4/24/2020 10:16 AM
6	It is reported that there is no market for dealing with recycled waste. This practice is costing cities lots of money to dispose of recycled waste material only to be put in a landfill or burning it creating air pollution. Lets get smart save money and do what we can to improve the world and environment	4/24/2020 10:15 AM
7	no	4/24/2020 9:47 AM
8	How to properly dispose of recycle light bulbs florescent tubes	4/24/2020 9:43 AM
9	no	4/24/2020 9:36 AM
10	Doing a good job at present. More repeat education on details od sorting plastic and cleaning before recycling	4/24/2020 9:34 AM
11	no	4/24/2020 9:31 AM
12	we have no problem with our service	4/24/2020 9:29 AM
13	the service is fine. i hope the green and yellow containers will not increase the cost	4/24/2020 9:27 AM
14	your new contractor is the best one you have ever had since i moved here aug 1969 (50 years)	4/24/2020 9:25 AM
15	we do not need to pay for two trash collections per week one will so. Actually larger cans make one collection per week necessary	4/24/2020 9:20 AM
16	work with county and state to develop ways to reuse all recycled items	4/24/2020 9:13 AM
17	keep up the good work	4/24/2020 9:10 AM
18	Thankyou for asking our opinions	4/24/2020 9:08 AM
19	how about looking into recycling electronics	4/24/2020 8:56 AM
20	i am so happy to be able to express my displeasure with the idea of having huge rolling bins. our recycle bin is on our florida room. no room in our garage because if 2 cars	4/24/2020 8:51 AM
21	we have very little waste to pick up on tues and fri. pick up tuesday or friday and save one day pick up	4/24/2020 8:45 AM
22	I really do not like having garbage pick up 4 days a week. The neighborhood looks a mess with cans littering the street, yards and driveways the majority of the week. Can we not double up one day like we use to? try to drop down to 3 days.	4/24/2020 8:40 AM
23	send return envelope next time. a lot of people dont have them	4/24/2020 8:17 AM
24	I lived in California for 3.5 years and both cities provided carts/cans for garbage, recycle, yard cuttings	4/24/2020 8:12 AM
25	no	4/24/2020 8:12 AM
26	We were happy with the previous service. What is difference in cost to us? Official changes because of a personal issue is inappropriate and result in firing of our mayor who honestly has been questioned by some of my neighbors.	4/24/2020 8:09 AM
27	Keep informing public about bags (no no) for lawn waste. Most of this picked up tuesday garbage day. No, home depot doesn't carry paper bags	4/24/2020 7:46 AM
28	The more information we have about recycling the better job we all can do. I have been recycling for a lot of years and not doing it correctly 100% of the time; therefore that was all for	4/24/2020 7:40 AM

Solid Waste & Recycling Survey

not and that upsets me. Just please give us all the specifics on recycling you can so we can do it right

29	no	4/23/2020 7:06 PM
30	Not at present	4/19/2020 4:19 PM
31	Question 14 - What would be the justification? Without knowing what funding is needed or suggested it would not be good stewardship to say yes.	4/19/2020 1:36 PM
32	Not having to empty trash bags of recycling into trash can	4/19/2020 8:25 AM
33	I have been very pleased with JJ's service. I particularly like that they pick up early in the mornings. I also like that they pickup from both sides of the street at once, eliminating the additional trip around my street. The workers and drivers have been good and I've experienced no problems. Much better than our previous service (And I've been in my home 23+ years, and very familiar with Belle Isle's services and issues.) Thank you to JJ's and their employees, and to the BI committee members.	4/18/2020 10:34 PM
34	No	4/17/2020 8:35 AM
35	I think they are doing well.	4/16/2020 8:08 PM
36	no	4/16/2020 5:21 PM
37	No	4/16/2020 10:18 AM
38	Just pick up the trash and recycling without any issues	4/16/2020 8:57 AM
39	Sometimes our trash can and/or lid is left laying in the road after it is emptied. I can't remember, are the folks who handle the trash containers provided with gloves and eye protection at the companies expense?	4/15/2020 10:10 PM
40	JJs is great!	4/15/2020 8:34 PM
41	Bags should be allowed not tied to dump yard waste in besides garbage cans. I don't have enough garbage cans then it gets put in regular garbage. Maybe give us a yard waste bin.	4/15/2020 4:51 PM
42	What is acceptable to recycle is confusing. For example pizza boxes. No for fresh pizza but OK for frozen? Are any boxes that have become contaminated from food unacceptable for recycling (ie take out food boxes) ? Do all plastic containers that have residue need to be cleaned before recycling (ie empty Ketchup bottles)? I would like to see more guidance put out to help determine recycle acceptability	4/15/2020 1:39 PM
43	No not at this time.	4/15/2020 12:11 PM
44	No	4/15/2020 10:51 AM
45	The survey question about awareness and knowing about trash services will be skewed since this survey is not reaching all residents. Obviously someone who received this survey will probably receive other emails from the city. Also, regarding the waste bins given to residents for household trash. A choice would be nice. Older residents might have a hard time with larger size. 65 gallons seems reasonable. On that note, it would be nice to continue our level of service on that extra cans will still be picked up, if needed. I am not in favor of using city funds to pay for composting services. I do not think it will be efficiently utilized by residents. If you think otherwise, the question should be asked directly.	4/15/2020 8:41 AM
46	N/A	4/14/2020 6:50 PM
47	no	4/14/2020 5:37 PM
48	No	4/14/2020 5:10 PM
49	no	4/14/2020 4:26 PM
50	they are doing a great job!	4/14/2020 2:46 PM
51	No	4/14/2020 1:00 PM
52	Many residents still place yard waste in plastic bags. The bags are not picked up until regular trash day adding to the general landfill trash.	4/14/2020 10:33 AM

Solid Waste & Recycling Survey

53	With all of the "controversy" surrounding our city's switch to JJ's, I think it would be terrible to accept their request for more payment. They had ample to time to do their due diligence and bid on our contract. The fact that they are complaining now about the amount of work they have and that they are being underpaid is highly annoying. That being said, I think they are doing a good job for the most part. Oh, one more thing, those yellow and green recycle cans are HUGE. I've been using mine, but usually separate the newspapers into the old bin becomes it seems nasty to throw the newspapers down into that cavernous can.	4/14/2020 10:07 AM
54	no	4/14/2020 8:50 AM
55	Yes. Let's review the cost of washing food off plastic and glass both in \$\$ and to the environment as it relates to water as an important resource. Trash can be incinerated cleanly to reduce landfills but water cannot be created.	4/14/2020 7:32 AM
56	No	4/14/2020 6:49 AM
57	noisy trucks and handling starts too early in the morning...	4/14/2020 6:26 AM
58	No	4/14/2020 4:00 AM
59	Replacing the can back on the driveway/or grass once emptied by hauler rather than leaving can on edge of street in our community.	4/13/2020 11:26 PM
60	No	4/13/2020 10:01 PM
61	No	4/13/2020 9:50 PM
62	No	4/13/2020 9:33 PM
63	No	4/13/2020 9:28 PM
64	no	4/13/2020 9:20 PM
65	No	4/13/2020 9:15 PM
66	No single bin for trash, I know the City Manager is in love with it not living in Belle Isle, it doesn't fit our demographic with older residents in Belle Isle..	4/13/2020 9:15 PM
67	No	4/13/2020 9:03 PM
68	Personally, overall I think the service does a good job.	4/13/2020 8:11 PM
69	No	4/13/2020 8:07 PM
70	JJ's seems to be in a hurry to get their routes done and constantly leave debris and materials in the street. It is especially bad on recycling days when they break glass in the streets. And yard trash days when they leave limbs and leaves in the streets.	4/13/2020 8:05 PM
71	NO	4/13/2020 8:03 PM
72	No	4/13/2020 7:50 PM
73	Compost education and help	4/13/2020 7:47 PM
74	Please leave notes why you don't pick up something	4/13/2020 7:32 PM
75	No	4/13/2020 7:25 PM
76	The new trash recycling company has us putting some type of trash out every day of the week. They also consistently leave a mess all over the city streets every trash/recycle day. Not to mention they either throw your cans across the street and or block your driveway or sidewalk with the empties. The trash fee increased but we are receiving less service. I will gladly give up a green trash can for competent service, and not putting refuse out every day during the week. I really don't know when the heavy day is supposed to be, but I do know if I put something out that they do not like, they just leave it, it doesn't seem to be consistent. I truly hope we are exploring a different option for future trash/recycling, and if not please tell my why we would even consider keeping this company.	4/13/2020 7:23 PM
77	The employees have been easy to work with	4/13/2020 7:22 PM
78	No	4/13/2020 7:19 PM

Solid Waste & Recycling Survey

79	No, nothing for now.	4/13/2020 7:16 PM
80	No	4/13/2020 7:16 PM
81	None	4/13/2020 7:06 PM
82	No need to spend additional money for trash pick up. Allocated days are enough.	4/13/2020 7:04 PM
83	Would like to see stats on recycle. No way 100% performance. Not possible. Should be disclosed each week on the website with documented proof from the dump.	4/13/2020 6:56 PM
84	JJ's is not very good as a company. They speed down the street, they leave trash in the cans and my yard. Sometimes the cans are left in the middle of the street. I guess you get what you pay for with the lowest bidder	4/13/2020 6:53 PM
85	no	4/13/2020 4:41 PM
86	Please do not execute the regular trash can like recycle. It's a dead give away that you are not home.	4/13/2020 3:11 PM
87	Orange county picks up yard waste in bags, why is this not acceptable with our hauler?	4/13/2020 2:38 PM
88	Take plastic bags.	4/13/2020 12:38 PM
89	So far, we are pleased with the service since the new company took over. Please keep educating the residents about recycling so that more people will comply.	4/12/2020 2:02 PM
90	We think JJ's is doing an excellent job!	4/11/2020 2:20 PM
91	1-3 day project for deposit of large items	4/11/2020 2:01 PM
92	no	4/11/2020 9:53 AM
93	I don't like the size of the Recycling Bins forced on us. We should be allowed to use the small bins we always had. But, I do like that Recycling and Trash pickup happens early in the day. I also like how quiet the Trash/Recycling truck is.	4/10/2020 6:21 PM
94	I like the large recycling bins - excited to get similar for trash!	4/10/2020 2:47 PM
95	We would request that members of this committee follow a recycling truck and observe what happens to recyclables.	4/9/2020 6:04 PM
96	Often they leave some trash in bottom of can after they dump it.	4/9/2020 5:32 PM
97	no	4/9/2020 12:52 PM
98	would have preferred asking the homeowners of Belle Isle about the green yellow cans. They are an eyesore in front of homeowners houses or garages	4/9/2020 11:25 AM
99	Thank you	4/9/2020 11:19 AM
100	I like the result so far!	4/9/2020 8:31 AM
101	Thank you for your hard work	4/9/2020 7:44 AM
102	work within given budget, resist the urge to spend more money.	4/9/2020 7:23 AM
103	Make sure the waste is actually recycled	4/8/2020 1:53 PM
104	yes...question 5 needed either no answer to be accepted or other choices than heavy and heaviest....not much of an option there....boo hiss	4/8/2020 1:06 PM
105	I would love some type of composting option to reduce even more waste that goes into the dump. Hard to do in a city but maybe an idea we could think about to reduce total waste in Belle Isle.	4/8/2020 11:36 AM
106	no	4/8/2020 10:59 AM
107	JJ's won't take yard trash in plastic bags. But I don't have the bins for all the oak tree leaves that drop. I have to set my yard trash out on waste collection day. Perhaps this policy could be reconsidered in such an oak tree heavy city.	4/8/2020 8:39 AM
108	N/A	4/8/2020 8:13 AM

Solid Waste & Recycling Survey

109	As a committed recycler, I wonder why the Committee chose to print and mail a paper copy of this survey, only to instruct residents to complete the survey online. This seems unnecessarily wasteful and runs contrary to our shared mission of preserving resources. Wouldn't you agree?	4/7/2020 7:41 PM
110	no	4/7/2020 7:31 PM
111	no	4/7/2020 12:28 PM
112	no	4/7/2020 11:02 AM
113	n/a	4/7/2020 8:50 AM
114	no	4/6/2020 10:27 PM
115	No	4/6/2020 5:03 PM
116	This new company is AWFUL. I am always cleaning up after them. They throw my cans. They have broken 2 cans. I have called them 4 times, they say they will either clean it up or they will do better. It happen again today. Worst company for waste I have dealt with for 40 years.	4/6/2020 4:41 PM
117	no	4/6/2020 2:47 PM
118	See previous comments	4/6/2020 2:36 PM
119	JJ seems to be doing a good job	4/6/2020 1:50 PM
120	not at this time	4/6/2020 1:38 PM
121	The waste cans are large,I use the recycle bin once a month.	4/6/2020 11:50 AM
122	There needs to be a way to recycle plastic bags!! -and- tell me how I can recycle my batteries, etc.	4/6/2020 10:27 AM
123	JJ doing an excellent job, but residents need to be reminded not to leave out garbage or cans and keep street clear	4/6/2020 6:44 AM
124	I would like the current provider to offer the same service as the previous provider. Allow plastic bags for yard waste (they tear open the bag, dump the yard waste, and recycle the bags.) Paper bags are too expensive, and not easily accessible. Difficult to have multiple trash cans for yard waste.	4/5/2020 10:53 PM
125	No	4/5/2020 8:50 PM
126	Good job!	4/5/2020 7:35 PM
127	What do we do with household batteries? What types of plastics are accepted for recycling?	4/5/2020 5:46 PM
128	Recycling day should be combined with a trash day as in previous contract. You now have to take stuff to the curb 3 days a week instead of 2 as in previous contract. One extra trip to the curb per week multiplied by every house in the city multiplied by 52 weeks is a lot of extra time and energy expended by the citizens of BI. Combine recycling with a trash day. Why did it change?	4/5/2020 5:08 PM
129	Belle Isle needs better and more timely communication of hazardous and e-waste community collection/amnesty events.	4/5/2020 4:03 PM
130	week after week people still put yard waste in plastic bags...put a notice on their doors reminding people not to do that	4/5/2020 3:16 PM
131	No...simply that you have done a nice job trying to educate the Belle Isle folks to a new way.	4/5/2020 3:04 PM
132	Offer the small recycling containers for use only when we have a small & lightweight amount of recycle for pickup.	4/5/2020 2:54 PM
133	Notice/warning to landscape/yard services about use of plastic bags for leaves, etc. See dozens of plastic leaf bags set out for Monday P/U - sent to landfill on Tuesday P/U. Oppose mandatory wheeled bins -- instead, encourage Reduction of waste. Error on Q #5 - I would NOT accept any wheeled bin	4/5/2020 1:52 PM
134	The electronics and hazardous waste could be done with a single city collection bins for each. A1 Assets will place and collect a bin at no charge for electronics.	4/5/2020 12:07 PM

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135	No	4/5/2020 11:23 AM
136	N/a	4/5/2020 9:32 AM
137	I wish more of the recycling actually got recycled. It's not always clear what is accepted because it says 1-5 plastics but then it says no food containers which is usually #1.	4/4/2020 4:21 PM
138	Unfortunately, our fault or not, information about waste and recycling collection rules was not successfully disseminated to us and we had to learn by trial and error... We often collect way more yard waste (leaves, grass and branches) per week than fit in all of our garbage cans, which results in many plastic bags. Unfortunately, yard waste in plastic garbage bags and even yard trash in a recycle can are rejected on yard trash day. We have even been out to unfasten plastic yard waste bags so that all that had to be done was to dump the bags into the truck, but that was also unacceptable. It seems like the idea is to maximize biodegradable yard trash collection would be a goal in order to reduce the not so biodegradable garbage collection. Also, when we inquired at the local Lowes and Home Depot, neither had paper bags for yard trash.	4/4/2020 4:16 PM
139	I was just very disappointed to learn how much of our city's recycling and yard waste was rejected. Please work on educating the public. I see put out recycling bins on Tuesdays still, so I think the message has to be repeated a lot. Thanks!	4/4/2020 3:11 PM
140	No	4/4/2020 3:07 PM
141	No	4/4/2020 2:50 PM
142	See previous statement. We need large wheeled, uniform trash cans.	4/4/2020 2:34 PM
143	Due to the unique issues of our property the 95 GALWaste Can would not work. Limited space @ end of driveway(3 Holmes one Driveway) and storage concerns. Please offer a choice of 65gal and 95gal. I have similar issues at my home in Naples and the choice worked out great.	4/4/2020 1:59 PM
144	I think they do a fantastic job and the people collecting are always so friendly.	4/4/2020 1:07 PM
145	Not a huge fan of JJ's. I both live in Belle Isle and own a business in the city limits and the bill from Republic to JJ's has increased with no noticeable difference. Not too happy about paying an extra couple hundred dollars a year to have the same exact service performed at my business.	4/4/2020 12:31 PM
146	No	4/4/2020 11:15 AM
147	Old system was great, picked up whatever was put out on Friday. New system of "one item" is not so great, especially as we pay extra for trash pickup.	4/4/2020 11:04 AM
148	Orange County or City of Orlando periodically has a electronics and hazardous waste collection day and this would be helpful. It would save a trip to the landfill. And THANK YOU for your service	4/4/2020 10:00 AM
149	no	4/4/2020 8:36 AM
150	Still a little confused about what is acceptable recycling. Not sure why pizza boxes aren't recyclable - they should be. Would love to have small separate container for foam items and plastic bags. Always forget to bring back to store to put in their recycle containers so end up in trash.	4/4/2020 8:16 AM
151	My 88 y.o. father has a hard time moving his trash to the curb--he has fallen doing so. We and his neighbors help but could use doorside pickup if available	4/3/2020 10:02 PM
152	I would appreciate it if the pickup crews would not leave the containers blocking the driveway. Occasionally they do not, but most times they do.	4/3/2020 8:42 PM
153	Not sure why we would need to pay more for additional service we were getting before; all recycling being picked up along with yard clippings in plastic bags.	4/3/2020 8:17 PM
154	N/A	4/3/2020 7:53 PM
155	No complaints here! Keep up the good work!!!	4/3/2020 4:37 PM
156	I would like to know about the battery recycling.	4/3/2020 4:13 PM
157	Are smaller recycling bins available? Can I use the old bin? Don't need a cart as big as current green/yellow one.	4/3/2020 4:05 PM

Q16 If you would like a member of the Solid Waste Committee or the City to contact you for additional comments, please add your phone number or email.

Answered: 37 Skipped: 243

ANSWER CHOICES	RESPONSES	
Name	0.00%	0
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	94.59%	35
Phone Number	64.86%	24

#	NAME	DATE
	There are no responses.	
#	COMPANY	DATE
	There are no responses.	
#	ADDRESS	DATE
	There are no responses.	
#	ADDRESS 2	DATE
	There are no responses.	
#	CITY/TOWN	DATE
	There are no responses.	
#	STATE/PROVINCE	DATE
	There are no responses.	
#	ZIP/POSTAL CODE	DATE
	There are no responses.	
#	COUNTRY	DATE
	There are no responses.	

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#	EMAIL ADDRESS	DATE
1	[REDACTED]	4/24/2020 9:25 AM
2	[REDACTED]	4/24/2020 8:45 AM
3	[REDACTED]	4/24/2020 7:46 AM
4	[REDACTED]	4/20/2020 1:15 PM
5	[REDACTED]	4/19/2020 1:36 PM
6	[REDACTED]	4/19/2020 8:25 AM
7	[REDACTED]	4/18/2020 10:34 PM
8	[REDACTED]	4/16/2020 5:21 PM
9	[REDACTED]	4/15/2020 8:34 PM
10	[REDACTED]	4/15/2020 12:38 PM
11	[REDACTED]	4/15/2020 8:41 AM
12	[REDACTED]	4/13/2020 11:18 PM
13	[REDACTED]	4/13/2020 9:28 PM
14	[REDACTED]	4/13/2020 8:05 PM
15	[REDACTED]	4/13/2020 7:23 PM
16	[REDACTED]	4/13/2020 2:38 PM
17	[REDACTED]	4/12/2020 2:02 PM
18	[REDACTED]	4/10/2020 6:21 PM
19	[REDACTED]	4/9/2020 6:04 PM
20	[REDACTED]	4/9/2020 8:31 AM
21	[REDACTED]	4/7/2020 12:28 PM
22	[REDACTED]	4/6/2020 5:03 PM
23	[REDACTED]	4/6/2020 4:41 PM
24	[REDACTED]	4/6/2020 2:36 PM
25	[REDACTED]	4/6/2020 1:38 PM
26	[REDACTED]	4/6/2020 10:27 AM
27	[REDACTED]	4/5/2020 7:35 PM
28	[REDACTED]	4/5/2020 1:52 PM
29	[REDACTED]	4/5/2020 12:07 PM
30	[REDACTED]	4/4/2020 2:34 PM
31	[REDACTED]	4/4/2020 1:59 PM
32	[REDACTED]	4/4/2020 12:31 PM
33	[REDACTED]	4/3/2020 10:02 PM
34	[REDACTED]	4/3/2020 4:13 PM
35	[REDACTED]	3/28/2020 12:42 PM

Solid Waste & Recycling Survey

#	PHONE NUMBER	DATE
1	██████████	4/24/2020 9:25 AM
2	██████████████████	4/24/2020 8:45 AM
3	██████████	4/24/2020 8:21 AM
4	██████████	4/24/2020 7:46 AM
5	██████████	4/20/2020 1:15 PM
6	██████████	4/19/2020 1:36 PM
7	██████████	4/16/2020 5:21 PM
8	██████████	4/15/2020 8:34 PM
9	██████████	4/13/2020 11:18 PM
10	██████████	4/13/2020 8:05 PM
11	██████████	4/13/2020 7:23 PM
12	██████████	4/13/2020 2:38 PM
13	██████████	4/9/2020 6:04 PM
14	██████████	4/9/2020 8:31 AM
15	██	4/7/2020 12:28 PM
16	██████████	4/6/2020 4:41 PM
17	██████████	4/6/2020 1:38 PM
18	██████████	4/5/2020 7:35 PM
19	██████████	4/5/2020 12:07 PM
20	██████████	4/4/2020 2:34 PM
21	██████████	4/4/2020 1:59 PM
22	██████████	4/4/2020 12:31 PM
23	██████████	4/3/2020 8:17 PM
24	██████████	4/3/2020 4:13 PM



Solid Waste and Recycling Survey

The City's Solid Waste and Recycling Committee is conducting this survey to evaluate current services and resident knowledge of the services being provided. Your responses will help us determine the focus areas for future services and outreach priorities. Please take the time to complete this survey at

<https://www.surveymonkey.com/r/SolidWasteServices>.

If you have any questions, please call the City at (407) 851-7730, email hpeacock@belleislefl.gov or mail your completed survey to City Hall 1600 Nela Avenue, Belle Isle, FL 32809. The deadline for submittals is April 12th, 2020. Thank you for your participation.

1. How much emphasis does your household place on recycling?

☐ We don't recycle ☐ We recycle sometimes ☐ We recycle all the time

2. How does your household dispose of plastic shopping bags at your home?

☐ Put into trash ☐ Put into recycling ☐ Recycle at stores ☐ Reuse (trash/pets)

3. How many cans/bags of trash, excluding yard waste and recycling, do you put out on a weekly basis (total for both Tuesday and Friday)?

☐ 1 ☐ 2 ☐ 3 or more

4. The City presently provides a wheeled cart for recycling (green/yellow cart). Would you also accept to use a wheeled cart for Tuesdays and Fridays trash? ☐ Yes ☐ No

If No, why not: _____

5. If you would accept a wheeled cart for your Tuesday and Friday trash, what size would you prefer?

☐ 65 gallon (size of recycling cart) ☐ 95 gallon (used by Orlando/Orange County)

6. Please rate your familiarity with the following services currently provided.

		Very Familiar	Somewhat Familiar	Not Familiar
1	Curbside recycling services			
2	Yard waste collection services			
3	Household battery recycling			
4	Waste hauler website/phone #			

7. Please rate your satisfaction with the following services.

		Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Know
1	Materials accepted at the curb						
2	Household battery recycling						

8. Before answering this survey, were you aware the City has a Solid Waste and Recycling Committee?

☐ Yes ☐ No

9. Do you know when and where the Solid Waste and Recycling Committee meet? ☐ Yes ☐ No
10. Do you know how to contact Solid Waste and Recycling Committee members to share suggestions and complaints?
 ☐ Yes ☐ No
11. Have you seen or heard any public service announcements, brochures, or other promotional media about trash and recycling in Belle Isle? ☐ Yes ☐ No
- If yes, how did you receive information? (Check all that apply)
- ☐ Direct Mail or notices by JJs ☐ City Newsletter ☐ City E-Alert
- ☐ City Face book post ☐ HOA ☐ Public Meetings ☐ Called the City
12. Which **THREE** of the following sources would you **MOST PREFER** to receive information about solid waste and recycling services?
- ☐ Hauler's website ☐ By calling a specific phone number ☐ City Newsletter
- ☐ City Website ☐ Social Media (Face book, E-Alerts) ☐ Postcard ☐ HOA
- Other: _____
13. What additional waste or recycling services do you think should be provided by the City?
- _____
- _____
14. Would you oppose allocating additional funds from the City budget to pay for additional trash or recycling services?
 ☐ Yes ☐ No
15. Do you have any other comments that you would like the Solid Waste and Recycling Committee to review?
- _____
- _____
16. If you would like a member of the Solid Waste Committee or the City to contact you for additional comments, please add your phone number or email.
- Phone #: _____ Email: _____
17. If you would like to be considered to be a member of the Solid Waste and Recycling Committee, call City Hall at 407-851-7730.

This concludes the survey.

The Solid Waste and Recycling Committee thanks you for your time!

